**Deposit Requirement for Drain Cleaning Service**

Thank you for choosing our drain cleaning service. To ensure a smooth and efficient process, we kindly request a deposit of 60% of the total estimated cost before the drain clean job can be scheduled or initiated. This deposit serves as a confirmation of your commitment to the service and helps us cover the upfront expenses involved.

Please find below the terms and conditions associated with the deposit requirement:

1.. Deposit Amount: A deposit equivalent to 60% of the estimated total cost of the drain cleaning service is required.

2. Payment Method: We accept various payment methods, including cash, credit/debit cards, or electronic bank transfers. Details regarding the acceptable modes of payment will be provided upon request or during the booking process.

3. Deposit Deadline: The deposit must be paid in full prior to scheduling the drain cleaning service. Once the deposit is received and confirmed, we will proceed with booking the appointment and assigning a technician to the job.

4. Cancellation and Refund Policy: In the event of cancellation, refunds for the deposit will be subject to our cancellation policy. Please refer to our cancellation policy for further details.

5. Adjustment in Final Invoice: The deposit amount will be adjusted against the final invoice for the completed drain cleaning service. Any outstanding balance should be settled upon completion of the job.

6. Failure to Pay Deposit: If the deposit is not paid within the specified timeframe, the drain cleaning service will not be scheduled or initiated until the deposit requirement is fulfilled.

We appreciate your understanding and cooperation in adhering to this deposit requirement. If you have any further questions or need clarification, please do not hesitate to contact our customer service team.

**Cancellation Policy for Drain Cleaning Service**

At DrainClean24 (DC24), we understand that circumstances may arise that require you to cancel or reschedule your drain cleaning service. We have implemented the following cancellation policy to ensure fair treatment for both our valued customers and our business:

1. Cancellation Notice:

* If you need to cancel or reschedule your drain cleaning service, please provide us with a minimum of 48 hours' notice prior to the scheduled appointment. This allows us to adjust our schedule accordingly and offer the time slot to other customers. Failure to provide the required notice may result in a cancellation fee or forfeiture of the deposit.

2. Cancellation Fee:

* if you cancel or reschedule your drain cleaning service with less than 48 hours' notice, a cancellation fee will be applied. The cancellation fee will be deducted from the deposit you have already paid, and the remaining balance will be refunded to you according to our refund policy (outlined in point 3 below). The amount of the cancellation fee will be determined based on the specific circumstances and costs incurred by [Your Company Name] because of the cancellation.

3. Refund Policy:

* If you have paid a deposit and need to cancel your drain cleaning service, refunds will be processed according to the following guidelines. If you cancel or reschedule with at least 48 hours' notice, the cancellation fee will be deducted from the deposit, and the remaining balance will be refunded to you. If you cancel or reschedule with less than 48 hours' notice, the cancellation fee will be deducted from the deposit, and the remaining balance will be refunded to you.

4. Deposit Forfeiture:

* If you fail to provide any notice of cancellation and do not show up for the scheduled drain cleaning service, the entire deposit amount will be forfeited, and no refund will be issued.

We understand that unforeseen circumstances can arise, and we strive to work with our customers to find reasonable solutions. Please communicate any changes or cancellations as soon as possible to minimize any inconvenience.

For further information or to cancel or reschedule your drain cleaning service, please contact our customer service team at [Contact Information]. We will be glad to assist you.

Thank you for your understanding and cooperation